

Philips Burton warranty policy

Mechanical components of Burton products are warranted to provide the original owner 5 (five) years of free service from defects in material and workmanship. The warranty does not cover the following items: light sources, transformers, ballasts, handles, fuses and consumables.



Conditions

1. This condition will be granted only when the original invoice or sales receipt is presented together with the product. Philips Burton reserves the right to refuse free-of-charge warranty service if the above documentation cannot be presented or if the information contained is incomplete or illegible.
2. This warranty will not apply if the serial or lot number on the product has been altered, removed or made illegible.
3. This warranty does not cover alterations, adaptations or adjustments made to the product to conform to the national or local technical/safety standards in force in any country other than the ones for which the product was originally designed and manufactured.
4. Lights for service under warranty must be either returned to the location instructed by your Philips Burton sales company or made available to the authorized Philips Burton field personnel, where they will be replaced or repaired free of charge.
5. This warranty does not cover the following:
 - Periodic maintenance and repair or replacement of parts due to normal wear and tear.
 - Any adaptation or change to upgrade the product from its normal purpose without the written consensus of Philips Burton.
 - Abuse or misuse of the product.
 - Repair done by non-authorized service stations, dealers or the customer himself.
 - Accidents, lightning, water, fire, improper ventilation or any cause beyond the control of Philips Burton.
 - Defects of the system into which the product is incorporated including installation and modification.
6. This warranty does not affect the customer's statutory rights under applicable national laws in force, or the customer's rights against the dealer arising from their sales/purchase contract.



Philips Burton
21100 Lassen Street Chatsworth, CA 91311
Phone: 818-701-8700 Fax: 818-701-8725
www.burtonmedical.com
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